

Used Equipment Procedures

Welcome to Wilson Restaurant Supplies' used restaurant equipment section! Browse through our current used equipment and if you don't see what you are looking for please fill out the looking for used equipment form below to see if there is anything up and coming that hasn't been published to our website yet.

Why buy used equipment from Wilson Restaurant Supply?

- 1) We are full service restaurant equipment and supply company that has been in this business for 15+ years.
- 2) Our used equipment process: 1) Used piece of equipment comes in 2) It's analyzed by our senior staff members to deem that it is a sellable used piece of equipment 3) It is checked by our service staff to make sure it performs as we say it does, replacing what parts are needed to make it operational as described 4) It is cleaned up, priced, and listed on our website.
- 3) We sell our used equipment AS IS. As with any used equipment, we cannot guarantee how long it will work for you or that a part won't break on the unit after you get it. That is what you get with used equipment, and why you can buy used equipment at reduced prices.
- 4) Most used equipment ships within 3 business days, and most freight to anywhere in the US is 2-4 days. We do our best to make sure they are packaged correctly and aren't damaged in shipping. We highly recommend insurance on all used pieces shipped to make sure in the unfortunate event that the item is damaged in shipping by the freight carrier, that the item is covered for the full purchase price and it eliminates the headaches associated with this. If you choose no insurance on a used piece of equipment for shipping we cannot and will not take a return if damaged in shipping, especially because \$40.00 will cover up to \$10,000 in freight damage.
- 5) Our guarantee, we guarantee that you will receive the product you see in the pictures and that it is as described. If you don't get the product in the pictures, send us pictures of your product received

and a copy of your Bill Of Lading from the freight company within 3 business days of receiving your product and we will schedule pickup of the item and issue you a prompt refund once we receive the product back in condition it left our facility! We won't accept returns if you decide you "just don't want it" , if a part or something breaks after 3 days of you receiving your item, or if you had a service provider like an electrician, plumber, etc. hook up the unit and damage the unit by incorrectly hooking it up.